



Power cut? Would you, or someone you know need extra support?



Who are UK Power Networks?

We own and maintain electricity cables and lines across London, the South East and East of England, making sure that homes and businesses have power.

We deliver your electricity locally, regardless of which company you pay your energy bill to.

We understand that power cuts can be worrying, especially if you or someone you look after needs electricity for medical reasons, are unwell, or have specific communication needs.

Our Priority Services Register is **FREE** to join and offers support:

- Information about of services translated, in large print, audio, braille or Easy Read
- A priority number that you can call 24 hours a day
- A dedicated specialist team who will contact you by phone or text message, to keep you updated during a power cut
- Tailored support if you need this such as home visits, hot meals, advice and keeping your friends and relatives updated

To register, please visit:

www.ukpowernetworks.co.uk/priority

email: psr@ukpowernetworks.co.uk

or call: 0800 169 9970

using your textphone dial:

18001 0800 31 63 105



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Delivering your electricity